

Environmental Report



Cambridge West Area June to August 2016

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the West Area for the period of September to November 2016.

Continuing priorities*

Number	Priority details
1	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering. Justification: Littering and illegal deposited waste if left un-investigated can cause ongoing issues and encourage antisocial behaviour. This priority has been included as a continuation to balance the high standard of trade waste management and litter patrols already existing in the West/Central area and to continue to build upon this work further.
2	Joint working patrols to address the issues of fly tipping at <i>Adam and Eve Street</i> recycling points Justification: Fly tipping at Adam and Eve Street recycling centre continues to be a problem for fly tipping figures across the West area. Enforcement and ranger work to focus on these areas will balance education and enforcement to deter this problem.

New suggested priorities

Number	Priority details
3	Pressure wash and cleanse of the public recycling points at Castle Park, Park Street, Adam and Eve Street and Lammas Land. Justification: Recycling points can become dirty and clogged with litter, and detritus, deep cleansing of them can encourage people to recycle and dispose of rubbish more responsibly.

* Amendments to continuing priorities are shown in italics

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering.
Action Taken	Continued patrols to deal with the ongoing issues with trade waste being managed correctly within the city centre. Issues to address the way in which companies maintain their own waste and that correct procedures are followed. Various issues have been followed up with some investigation work which ultimately has resulted in some educational work and in certain circumstances fixed penalty notices. Litter hot spots have been focused on in this period and various FPN's has been issued to the general public. Work with local shops and businesses to eradicate smokers from outside their business have also been a main focus which has brought success in Regent Street.
Current Situation:	Ongoing
Priority 2	Proactive small scale graffiti and flyposting removal by City Rangers and Operations Team across the West/Central area.
Action Taken	The rangers removed over a number of incidents of graffiti and flyposting from street furniture including lampposts, street signs and benches. The amount of graffiti within the West area wards has now reduced from previous periods and it is therefore recommended that this priority is removed.
Current Situation:	Completed
Priority 3	Ownership and cleansing of Garrett Hostel Lane ditches
Action Taken	The ownership of the ditches either side of Garrett Hostel Lane has highlighted that there does not appear to be an easily identifiable definitive owner at the current time. Work continues by the Operations team to clear litter from the ditches and to keep them to a standard of cleanliness until such time as ownership and responsibility can be established.
Current Situation:	Completed
Priority 4	Joint working patrols to address the issues of fly tipping at public recycling points
Action Taken	Adam and Eve Street: Adam and Eve Street recycling centre has been a major issue for some time and continued monitoring has taken place. A number of suspects have been dealt with for illegally dumping household waste within the recycling centre. There have also been incidents whereby business waste has been found inside some of the bins at the recycling centre and ongoing investigations are being conducted concerning this matter.
Current Situation:	Ongoing

	Lammas Land: Ten hours spent inspecting recycling point during routine patrols of Lammas Land area. Very few issues found. No current investigations or fines issued. To be inspected as part of routine patrols.
Current Situation:	Completed

Other issues:

Issue	Request for Christ's Pieces railings to be painted
Action Taken	This project has been agreed with the Development Team and added to the program of work for Community Payback. It is planned to undertake this work over several months during the Summer of 2016, and was started during August and September. This work is being undertaken in phases and the next section to be painted is near to the children's play area.
Current Situation:	Ongoing

5. Environmental Data

Private Realm [West Central Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
June to August 2016	Pest Control	40	35	†	0	0	0
June to August 2016	Proactive Pest Interventions	1	1	†	0	0	0
June to August 2016	Noise Complaints	28	N/A	†	0	0	0
June to August 2016	Refuse/ Waste Complaints	4	N/A	Error! Bookmark not defined.	0	0	0
June to August 2016	Other public health complaints [‡]	5	N/A	Error! Bookmark not defined.	0	0	0
June to August 2016	Private Sector housing standards	8	N/A	Error! Bookmark not defined.	0	0	0

Data is from 1 June to 22 August 2016

† All complaints will generally have at least one such action

‡ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement [Castle]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
June to August 2015	Abandoned vehicles	0	N/A	N/A	0	0	0
June to August 2016		7			0	0	0
June to August 2015	Nuisance vehicles [§]	0	0	N/A	0	0	0
June to August 2016		0	0		0	0	0
June to August 2015	Derelict cycles	11	N/A	N/A	N/A	N/A	N/A
June to August 2016		12					
June to August 2015	Domestic waste	4	3	0	0	0	0
June to August 2016		0	0	0	0	0	0
June to August 2015	Trade waste	3	3	0	0	0	0
June to August 2016		2	2	0	0	0	0
June to August 2015	Litter	1	0	0	1	0	0
June to August 2016		1	0	0	1	0	0
June to August 2015	Illegal camping	0	N/A	0	N/A	0	0
June to August 2016		0		0		0	
June to August 2015	Illegal advertising	2	2	0	0	0	0
June to August 2016		4	4		0	0	

[§] Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Castle public realm enforcement data

- Seven abandoned vehicles were investigated none of the vehicles were found to be abandoned, of these one was an untaxed vehicle which was seized from Oxford Road and subsequently destroyed when it was not claimed.
- Twelve derelict cycles were removed from across Castle. The number of cycles removed as abandoned in the area usually varies between 5 to 10 a quarter.
- There were two cases of trade waste dumped in Castle ward investigated, of these two businesses were identified and complied with requests for information. Both suspects were sent warnings.
- There was one case of littering in Castle, which a cigarette end was thrown to the floor, a fixed penalty notice was issued and subsequently paid.
- There were four cases of illegal advertising; all of them were sent warning letters.
- There have been no significant changes in the enforcement investigations and outcomes compared to the same period in 2015.

Public Realm Enforcement [Market]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
June to August 2015	Abandoned vehicles	0	N/A	N/A	0	0	0
June to August 2016		2			0	0	0
June to August 2015	Nuisance vehicles**	0	0	N/A	0	0	0
June to August 2016		1	1		0	0	0
June to August 2015	Derelict cycles	49	N/A	N/A	N/A	N/A	N/A
June to August 2016		59					
June to August 2015	Domestic waste	6	2	0	1	0	0
June to August 2016		11	0	0	2	0	0
June to August 2015	Trade waste	13	12	0	0	0	0
June to August 2016		25	15	1	1	0	0
June to August 2015	Litter	22	0	0	12	0	0
June to August 2016		46	0	0	46	0	3
June to August 2015	Illegal camping	3	N/A	2	N/A	0	0
June to August 2016		5		4		0	0
June to August 2015	Illegal advertising	10	8	N/A	0	0	0
June to August 2016		6	6		0	0	0

** Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Market public realm enforcement data

- Two abandoned vehicles were investigated but neither of the vehicles was found to be abandoned.
- One nuisance vehicle was found advertised for sale within the ward, the owner of the vehicle was sent a warning letter and subsequently removed it from the public highway.
- Fifty nine derelict cycles were removed from across Market. The number of cycles removed as abandoned in the area usually varies between 10 to 75 a quarter.
- There were eleven cases of domestic waste investigations conducted in the area; seven cases had no suspects or evidence in them and in two cases fixed penalty notices were issued and subsequently paid.
- Twenty five cases of trade waste were investigated in the West area. In fifteen cases businesses were written to and complied with requests for their waste transfer information and were issued a warning letter. A further business was fined for failing to comply with a statutory notice and control their waste.
- There were forty six cases of litter investigated in the West area and forty six fixed penalty notices was issued, which included littering on foot at Burleigh Street, Fitzroy Street, Napier Street, Peas Hill, Petty Cury and St Andrews Street. Three cases of fixed penalties not being paid have been referred to the legal team.
- There were five cases of illegal camping, on Jesus Green, Parkers Piece and Midsummer Common, in four cases notices were issued to the suspects and the tents were removed by their owners within the 24 hour period.
- There were six incidents of illegal advertising within the Market ward which included three banners; all suspects were sent warning letters.
- There are no other significant changes in the enforcement investigations and outcomes compared to the same period in 2015.

Public Realm Enforcement [Newnham]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
June to August 2015	Abandoned vehicles	8	N/A	N/A	0	0	0
June to August 2016		3			0	0	0
June to August 2015	Nuisance vehicles ^{††}	1	1	N/A	0	0	0
June to August 2016		0	0		0	0	0
June to August 2015	Derelict cycles	5	N/A	N/A	N/A	N/A	N/A
June to August 2016		14					
June to August 2015	Domestic waste	2	1	0	0	0	0
June to August 2016		3	0	0	0	0	0
June to August 2015	Trade waste	0	0	0	0	0	0
June to August 2016		0	0	0	0	0	0
June to August 2015	Litter	1	0	0	1	0	0
June to August 2016		1	0	0	1	0	0
June to August 2015	Illegal camping	4	N/A	3	N/A	0	0
June to August 2016		2		1		0	0
June to August 2015	Illegal advertising	6	5	N/A	0	0	0
June to August 2016		0	0		0	0	0

^{††} Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Newnham public realm enforcement data

- Three abandoned vehicle inspections were conducted, but none of the vehicles were deemed to be abandoned.
- Fourteen derelict cycles were removed from across Newnham. The number of cycles removed as abandoned in the area usually varies between 5 to 10 a quarter.
- There were three case of domestic waste investigated in the ward, but no suspects were identified.
- One case of littering was investigated and one individual was issued a fixed penalty notice for littering on Queens Road, the fixed penalty was subsequently paid.
- There were two cases of illegal camping at the Coe Fen, a notice was served and the owner of the tent removed their belongings within the 24 hour period.
- There are no other significant changes in the enforcement investigations and outcomes compared to the same period in 2015.

Dog Warden Service [West Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
June to Aug 2015	Stray dogs	9	3	1	5	0	Two other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
June to Aug 2016		6	1	0	4	1	One other stray dog call was received, but the dog was collected by their owner before the dog warden attended

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
June to Aug 2015	Dog control orders: Fouling	2	1	0	0	0	0
June to Aug 2016		2	0	0	1	0	0
June to Aug 2015	Dog control orders: Exclusion	0	0	0	0	0	0
June to Aug 2016		0	0	0	0	0	0
June to Aug 2015	Dog control orders: Leads	0	0	0	0	0	0
June to Aug 2016		0	0	0	0	0	0
June to Aug 2015	Other dog complaints ^{‡‡}	0	0	0	0	0	0
June to Aug 2016		1	0	0	0	0	0

Summary of dog warden data:

One incident of failure to clear up dog fouling were witnessed on Midsummer Common and a fixed penalty notices was issued, this case is currently ongoing.

^{‡‡} Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [West Area]

Period	Activity	Total number of incidents	Ward		
			Castle	Market	Newnham
June to Aug 2015	Fly tipping	34	9	18	7
June to Aug 2016		67	10	49	8
June to Aug 2015	Offensive graffiti ^{§§}	9	1	7	1
June to Aug 2016		2	0	2	0
June to Aug 2015	Detrimental graffiti ^{***}	36	7	29	0
June to Aug 2016		54	4	47	3
June to Aug 2015	Needles	6	2	4	0
June to Aug 2016		476	9	467	0
June to Aug 2015	Shopping trolleys	7	0	7	0
June to Aug 2016		15	1	14	0

^{§§} Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

^{***} Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- Of the ten fly tips for the Castle ward, one fly tip was removed at Castle Park recycling centre; no other particular trends with types of fly tipped material were identified in this period.
- There were forty nine fly tips cleared from the Market ward, of this repeat incidents were on Adam and Eve Street recycling centre (8), City Road (5) and Park Street (5). Ongoing investigations are being undertaken with this repeat illegal dumping of waste. No other trends were identified in this period.
- Of the eight fly tips that were found in the Newnham ward, six were located at the Lammas Land recycling centre, no other particular trends with types of fly tipped material were identified in this period.
- Offensive language in the form of pictures of human anatomy was removed from Auckland Road in June and pictures of male anatomy were removed from Fisher Square in Market in June 2016.
- Market ward has witnessed an increase in detrimental graffiti instances from 29 in 2015 to 47 in 2016 (for the periods of June to August. 24 of the 47 instances in Market ward were in June 2016). The council are aware there has been an increase in anti-social graffiti in some wards, and we are working in partnership with other agencies including Cambridgeshire Police to tackle this problem. The council is responding to all reports of graffiti and undertaking proactive patrols and monitoring of hot spots. In addition within the city centre, the rapid response team is available to Cambridge BID businesses during the usual call out times to tackle issues as graffiti. The volume of graffiti has decreased from the previous period.
- Twenty five instances occurred in the west area in the time period June to August 2016. Of the 14 instances in Market ward occurred one instance involving 353 needles. This was found in Post Office Terrace (next to Norwich & Peterborough Building Society on St Andrews St), the area was cleared after homeless people had been sleeping here and 76 used needles and 277 new needles were cleared. Twenty were removed from opposite Brunswick Cottages on Auckland Road in August, 19 needles were removed from the garages on King Street in August 2016 and 50 needles were removed from the parking area to the rear of the University Centre on Granta Place in July, these were in a large bag and reported by a member of the public. Needles were also removed from In Castle eight needles were removed from the grassed area outside Shire Hall on Castle Street in August and one from St Peters Street.
- Three trolleys were impounded as abandoned.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun
Recycling rate – dry recycling 2016/17	17.8%
Recycling rate – dry recycling 2015/16	21.4%
Recycling rate – composting 2016/17	29.5%
Recycling rate – composting 2015/16	23.8%
Amount collected for disposal 2016/17	52.7%
Amount collected for disposal 2015/16	54.8%
No of press releases issued	3
No of 2 nd blue bins delivered	161
No of 2 nd Green bins delivered	46
Number of 3 rd and 4 th green bins registered	3
No. of bins changed from standard to small	30
No of events attended	12
No of people spoken to	730
No of Kitchen Caddies given out at events ^{†††}	460
No of recycling champions (RC) at events	8
No of new RC recruited	2
Amount of rubbish/recycling collected at events (tonnes)	Total 36.96 tonnes 27.6 T rubbish 9.2 T recycled
Amount of goods (clothes, books etc.) collected via the British Heart Foundation and college campaign.	N/A
No of community/school visits to AmeyCespa	11

^{†††} Excludes caddies given out via council receptions

Summary of Waste and Recycling Data

Total recycling rate for quarter 1 is 47.3%, with an increase in tonnes collected via the green bins, due the start of the growing season.

April- June events attended

- Morley Memorial Primary School talk
- Blackthorn Close door knocking
- EAT Cambridge
- Thorpe Way community day
- Colville Road Primary School recycling stall
- St Bedes Community day
- Whitehill Road community day
- Arbury Carnival
- Spinney School Cherry Hinton recycling stall
- Chesterton Festival
- Chesterton Community Day
- Ekin Road community day

6. Proactive and community work

During the previous period the following proactive and community work has been undertaken.

Task	Newnham Ward Walkabout
Action Taken	A follow up Ward walkabout with attendance and support from City Ranger and relevant residents took place on the McManus Estate. Public realm management issues were resolved or forwarded to relevant departments and potential areas for environmental improvement and new projects were identified.
Current Situation	Completed

Task	Barton Close
Action Taken	The City Ranger with the help of volunteers and local residents completed a tidy up of the Barton Close island with two truckloads of green waste removed and taken away.
Current Situation	Completed

Task	Madingley Road
Action Taken	City Ranger cleared the cycle path along Madingley Road of overhanging greenery.
Current Situation	Completed

Task	Park Street seat
Action Taken	With the help of a volunteer a wooden seat on Park Street has started to be refurbished with new slats and paint work.
Current Situation	Ongoing

7. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
West Area Ranger: Richard Allen	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
City Centre Ranger: Chris Lowndes			
Public Realm Enforcement (West team):	Castle / Newnham: Lisa Lowndes and Tom Pickover	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
	Market: Andy Hine and Steve Phillips		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

8. Resources

The following are suggestions that members of the West Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	6	5
Market	7	2
Newnham	2	6

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Castle	Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)	March 2015	
Castle	Howes Place (junction Huntingdon Road)	March 2015	
Castle	Carisbrooke Road – near Mayfield School	March 2015	
Castle	Carisbrooke Road (junction with Histon Road)	March 2015	
Castle	Warwick Road (near Windsor Road alleyway)	March 2015	
Castle	Carisbrooke Road (green triangle behind Mayfield School)	March 2016	
Market	Park Street (near car park)	July 2015	
Market	Park Street (near ADC theatre)	July 2015	
Market	King Street (near Pikes Walk)	August 2015	
Market	City Road (near Superdrug)	March 2016	Currently being trialled
Market	Fitzroy Street (alleyway to side of Next)	March 2016	Currently being trialled
Market	Sussex Street (in central area)	February 2016	Currently being trialled
Market	East Road (outside the County Court)	May 2016	
Newnham	Coton footpath (junction with Wilberforce Road)	March 2015	
Newnham	Burrell's Walk (junction with Grange Road)	May 2015	

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	1	2
Market	0	3
Newnham	2	0

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Newnham	Carisbrooke Road (near Histon Road junction)	March 2015	
Newnham	Gough Way (near to Penarth Place)	March 2015	
Castle	Carisbrooke Road (near Histon Road junction)	March 2015	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Castle	0	13
Market	0	13
Newnham	0	13



9. Appendices

Before and after photos of cutbacks at Madingley Road completed by City Ranger in June 2016



Before and after photos of graffiti clearance at Lower Park Street completed by City Ranger in July 2016

